

NURSING HOME INFORMATION FOR RESIDENTS AND THEIR FAMILIES

This directive is intended to heighten awareness among residents and their families as to the availability of certain compliance information maintained by the NYS Department of Health (NYSDOH) and the Centers for Medicare and Medicare Services (CMS) with regards to residential health facilities.

Consistent with this directive below please find information regarding rate information, ownership information, landlord information, complaints, and a summary of all contracts of goods and services.

Both the New York State Department of Health (NYSDOH) and the U.S. Department of Health and Human Services Centers for Medicare & Medicaid Services (CMS) maintain information on nursing homes that includes performance on quality measures, inspection results, complaints, citations, and enforcement actions as well as any penalties that have been imposed on a given nursing home.

You can access quality and compliance information about this nursing home by visiting the NYSDOH's Nursing Home Profiles website:

https://profiles.health.ny.gov/nursing_home/index

- Once you are on the DOH website, you can search for our facility by searching for the name of our facility in the window "Search for Zip, City, Name" that appears within the map of New York State on that page.
- The name of our facility should then show to the left of the map. Clicking on the name of our facility will bring you to our facility page, and you can then choose the third tab, labeled "Inspections" to find information regarding complaints, citations, or enforcement actions at the facility.

Similarly, you can also visit the CMS Nursing Home Compare website to look up some of the aforementioned categories of information about this nursing home, including ownership information, and rate information which is, where not posted, charged in a manner consistent with the unique Payor guidelines under the resident's circumstances:

<https://www.medicare.gov/care-compare/?providerType=NursingHome&redirect=true>

- Once you are on the CMS Compare website, enter "New York" in the search box for location and then enter the name of our facility in the name search box.
- Then click on the name of our nursing home to view inspection results as well as any penalties that may have been imposed.

Finally, a summary of our vendor agreements, including goods and services and landlord information can be found here:

Service	Vendor
Laundry Purch Serv	Unitex Textile Rental